

MITEL Connect

A desktop application to interact with your phone... without ever touching your phone! Contact Warren County IT to get it installed on your computer.

The first time you log in



Email or username

alyons

Password

Password

Show advanced ▾

Remember me

Username: firstinitiallastname
Default password: changeme

Login

Connect

Search Name or Number

Allison(2802)
Available

Contacts

Recent

Voicemails

Messages

Events

Mitel

LogMeIn
Rescue T...

ShareFile
Desktop

Trilltech (AU)

Trilltech

Taskbar icons: Internet Explorer, Outlook, Firefox, File Explorer, Word, PowerPoint, OneNote, Skype, and a custom icon.

Connect ▾

☰ Name or Number

Allison (2802) Out of office ▾

Contacts

Recent

Voicemails

Messages

Events

^

Mitel

Connect ▾

☰ Name or Number

Allison (2802) Available ▾

- Available ✓
- In a meeting
- Out of office
- On vacation
- Do not disturb
- Custom...

Logout



^


Mitel


Connect ▾


☰ ☱ ☲ ☳


🔍 Name or Number


 Allison (2802) Available ▾ 

 Contacts

 Recent

 Voicemails

 Messages



 Events


^


Connect ▾


☰ ☱ ☲ ☳


Name or Number


 Allison (2802) Available ▾ 

 Contacts

 Recent

























 Voicemails



 Messages

 Events

^

#

| | |
|---|--|
|  Building and Zon... |  1015 |
|  AA- Adult Parole |  1200 |
|  Health Main Men... |  1228 |
|  AA-WCSO and Ja... |  1287 |
|  Building and Zon... |  1290 |
|  AA- Board of Elec.. |  1358 |
|  AA-County Court... |  1370 |
|  Children Services... |  1546 |
|  Children Services... |  1600 |
|  AA- Marrage Lice... |  1771 |
|  AA-Community S... |  2100 |
|  AA- WCCS 2295 ... |  2295 |

Connect ▼



Name or N


Press enter to call ×


1 2 3
 4 5 6
 7 8 9
 * 0 #


Connect ▼


paul bernard ×


 Allison (2802) Available ▼ 




 Contacts




 Recent




 Voicemails




 Messages




 Events




 **Paul Bernard**  
 ● Unknown

 **Paul Bernard**  
 ● Unknown

 **Paul Bernard**  
 ● Unknown



 **Paul Bernard (IT)**  
 ● Available


 **Pau..Bernard (Teleco...**  
 ● Available [On The Phone]


 **Paul Bernard 4T12**  
 ● Unknown




Connect ▼




513695280 ×

 Allison (2802) Available ▼ 

 Contacts

 Recent


 **Paul Bernard**  
 ● Unknown


 **Paul Bernard 4T12**  
 ● Unknown

allison


 Allison (2802)
Available









 Contacts

 Recent

 Voicemails

 Messages

 Events

-  Allison 4T13
Unknown
 (513)
 (513)
-  Allison Lyons
Unknown
 (513)
 (513)
-  Allison West
Out of office
 1430



Allison Lyons
Essen Pers - Telecommunications Department



Info Messages Calls Voicemails

PHONE NUMBER
 (513) (work)
 (513) (mobile)

EMAIL
 Allison.lyons@wc

ADDRESS
 Telecommunications Department 500 Justice Drive, Lebanon, OH-45036, United States of America

Edit





Name or Number



Allison (2802)



Available



Available



In a meeting



Out of office



On vacation



Do not disturb



Custom...



Logout



#

B

Building and Zon...

1015

A

AA- Adult Parole

1200

H

Health Main Men...

1228

A

AA-WCSO and Ja...

1287

B

Building and Zon...

1290

A

AA- Board of Elec...

1358

A

AA-County Court...

1370

C

Children Services...

1546

C

Children Services...

1600

A

AA- Marriage Lice...

1771

A

AA-Community S...

2100

A

AA- WCCS 2295 ...

2295



Connect

Name or Number

Allison (2802) available

Contacts

Recent

Voicemails

Messages

Events

Allison Lyons
(513)695-21

Primary Assignment

Incoming calls will ring:

- Desk phone

My Conference Edit Copy

Extension: 6113
Dial-in Info: +1 (513)695-21
Organizer Code: 6
Participant Code:
Link: <http://shoretelconference.wcpsn.net/conference/10937488>

Add New Conference Bridge

Mitel

Account

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Login Access AD Credentials

Connection

Connected To

Username

Automatically launch Mitel Connect when starting the computer

Change New Password

Current

New

Strength

Retype to confirm

Set New Password

Edit Picture

Allison Lyons
(513)695-21

Change Picture

Remove Picture

Primary Assignment

Account

Login

Access

AD Credentials

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Connection

Connected To

Username

Automatically launch Mitel Connect when starting the computer

Change New Password

Current

New

Strength

Retype to confirm

Set New Password

Account

Availability Routing

Power Routing

Call Routing

When Available

Voicemail

Customize your routing

Start Wizard

IM

✓ Incoming calls are routed to your Deskphone

✓ No other phones will simultaneously ring

Change

Outlook

✓ 4 rings before incoming calls are routed to voicemail

Change

Notifications

✓ No voicemail greeting recorded

Change

Deskphone

✓ Callers are allowed to leave a voicemail

Change

Softphone

✓ Callers who press 0 during the voicemail greeting will be forwarded to the Auto-Attendant

Change

Telephony

Language

Account

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Playback

Setup

Outlook

Play envelope information when listening to messages

Account

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Canned IM Responses

You can respond with an IM message to an incoming call from another Mitel contact. Add your own canned responses.

Add Canned Response

Call you later
In a meeting but I can talk over IM

Delete

Account

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Calendar

- Sync my Exchange calendar with my Mitel Connect availability modes.
When Outlook shows me in a booked meeting, switch my availability to "In a Meeting".
When Outlook shows me as "Out of Office", switch my availability to "Out of Office".
Your "Do Not Disturb", "Vacation" and "Custom" availability modes will always take precedence and will not be affected.
- Use my Outlook Work Hours to switch my Mitel Connect availability to "Out of Office".

Contacts

- Do not open Outlook when adding contact to Connect
- Sync my Outlook contacts
Contacts are synced when Microsoft Outlook is running.
+ Show contact folders

[Remove Synced Contacts](#)

Exchange Public Contacts

- Enable searching for contacts in my exchange public contact folders

Account

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Voicemail

Sounds

Popup

- Send email notification about incoming voicemail to allison.lyons@wcoh.net
 - Attach voicemail as a wave file
 - Mark voicemail as heard

Account

Wallpaper

TC-Logo



Call Routing

Ringtone

Standard Ring



Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Account

You don't have permission to access this feature.

Call Routing

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Account

Maximum number of concurrent calls ▼

Call Routing

Dial Out Prefix 8

- Suppress call waiting tone when I'm on a call
- Suppress dial tone when I'm off-hook in headset mode on an analog phone
- Close contact card after call ends

Voicemail

Always dial default for these contacts

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

- Show access to routing slip and call note for each call in the dashboard

Language

Account

Deskphone & voicemail menus

English (US) ▾

Requires a phone reboot

Call Routing

I want to use this application in

English (US) ▾

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

Connect

Search: Name or Number

Allison (2802) Available

Favorites Groups

New Contact

Search by name or ext

Sort

Change View

- Contacts
- Recent
- Voicemails
- Messages
- Events

Connect

Search: Name or Number

Allison (2802) Available

Contacts

Recent

Favorites Groups

New Contact or Group

Search by name or ext

Sometimes, playing favorites is a good thing.
Search contacts and star them.



Name or Number

R Bernard
Available (Deskphone)




Favorites Groups



Abc Search by name or ext


- ADMIN
 - G Estes
 - D Griffith
 - P Kindell
- CAD/RMS
 - P Bernard (Telecom)
 - S DST
 - A Lyons
 - D Sebastianelli
- DST
 - J Cepin
 - D Flint
 - B Haney
 - J Newton
 - D Shiverdecker
 - R Short
- RST
 - C Burton
 - G Hardwick
 - G McKeehan
- TELEPHONE
 - M Callahan
 - J Hollin
 - J Johnson
 - K Oeder
 - B Trovillo
 - G Wilson
- MY SPEED DIALS
 - J Denlinger
 - J Embleton
 - K Farmer
 - C Hunter
 - S Meade
 - R Parks
 - W Stacy
 - D Supervisor
 - A Yeary


+ New Contact + New Group


A A





 Allison (2802) Available ▾ 


 Contacts

 Recent










 Voicemails



 Messages

 Events







All Missed

| | |
|---|---------------------|
|  Paul Bernard 4T12 +1 (513) 695- | Yesterday 00:02 |
|  Geezer Wilson | Yesterday 00:54 |
|  Jimmy Hollin 1321 | Yesterday 00:19 |
|  Terri Howard 2362 | Yesterday 00:20 |
|  Katie Shay (2) 1742 | Yesterday 01:49 |
|  (513) 424-1850 (5) +1 (513) 424-1850 | 10/16/2018 |
|  Squad Room 1 1486 | 10/15/2018 00:50 |
|  Kristy Oeder 1317 | 10/15/2018 |
|  David B... | |




 

Paul Bernard 4T12
Essen Pers-Telecommunications Department

Info Messages **Calls** Voicemails

All ▾

| | |
|--|------------------------------|
|  Outgoing | Yesterday 1:46 PM 00:02 |
|  Incoming | 05/10/2018 11:08 AM 00:14 |
|  Missed | 04/09/2018 2:49 PM |



🔍 Name or Number



All Unheard Saved



Allison(2802)

Available ▾



Contacts



Recent



Voicemails



Messages



Events



Katie Shay

Yesterday

00:27

+1 (513) 424-1850

10/16/2018

00:09

Melissa Bour

10/15/2018

+1 (513) 695-

00:11





🔍 Name or Number



Allison (2802)



Available ▾



Contacts



Recent



Voicemails



Messages



Events



Let's get this conversation started!
Search for a contact to begin.



Name or Number



Allison(2802)

Available



Contacts



Recent



Voicemails



Messages



Events

Upcoming

Past



October 2018

| Su | Mo | Tu | We | Th | Fr | Sa |
|----|----|----|----|----|----|----|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | 31 | | | |



No scheduled events. Seize the day!



Warren County, Ohio

Home About Contact Forms Training/Communications

- News Releases
- Data Systems Training
- Newsletters
- Radio Training & Templates
- Telephone Training**
- Technical Support
- Highlight Reels


Scheduled Maintenance - Active 911 0200-0300 ET Aug 0th, 2016 - Server maintenance | service will be completely down, no alerts will be able to go through the system. Active 911 will fix threading issues and add second connection route to their database.

Telephone Training

[ShoreTel 485g Phone Training](#)

[ShoreTel 655 Overview](#)

ProQA EMD + EFD + EPD Go-Live



ProQA EPD Go-Live 4/6/16

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Available on the **App Store** **Get it on Google play**