

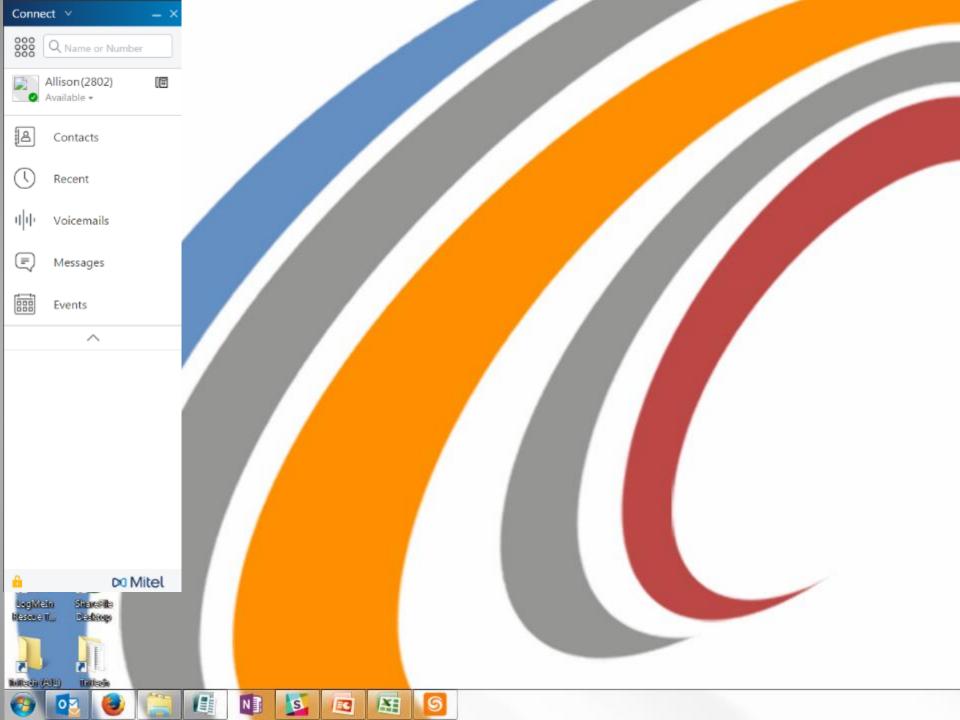
## **MITEL Connect**

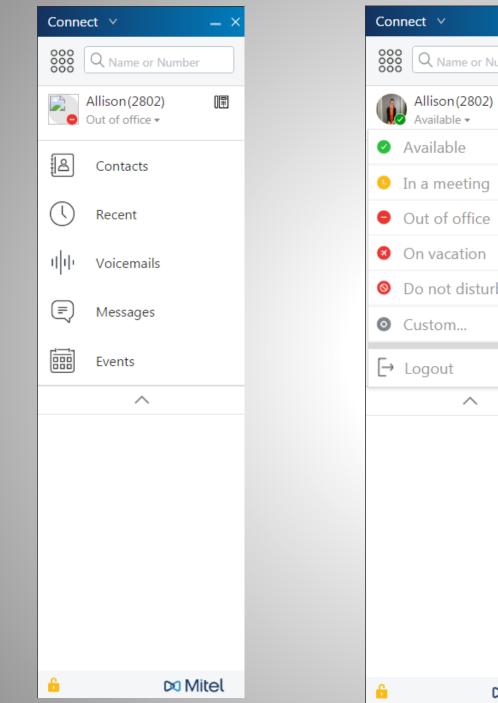
A desktop application to interact with your phone... without ever touching your phone! Contact Warren County IT to get it installed on your computer.

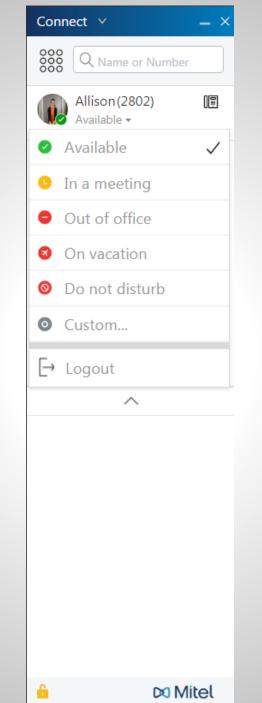
## The first time you log in

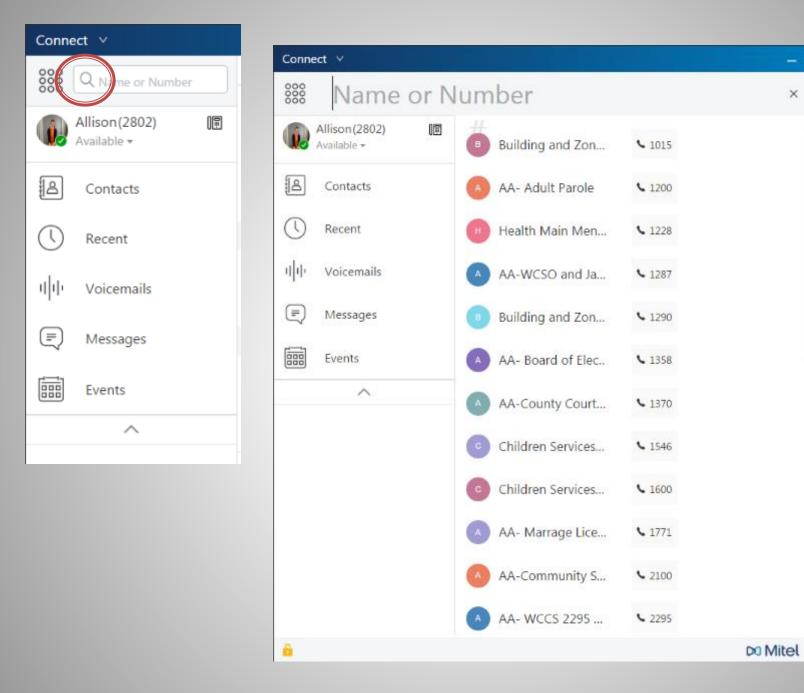
	- R.M	• ×
	Mitel Connect	
Email or username		
alyons		
Password		
Password		
Show advanced 🗸	Username:	firstinitiallastname
Remember me		sword: changeme
	Login	

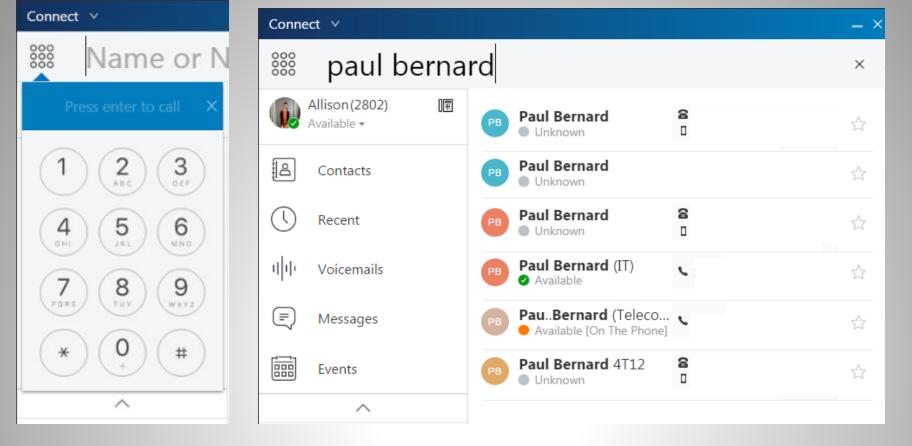






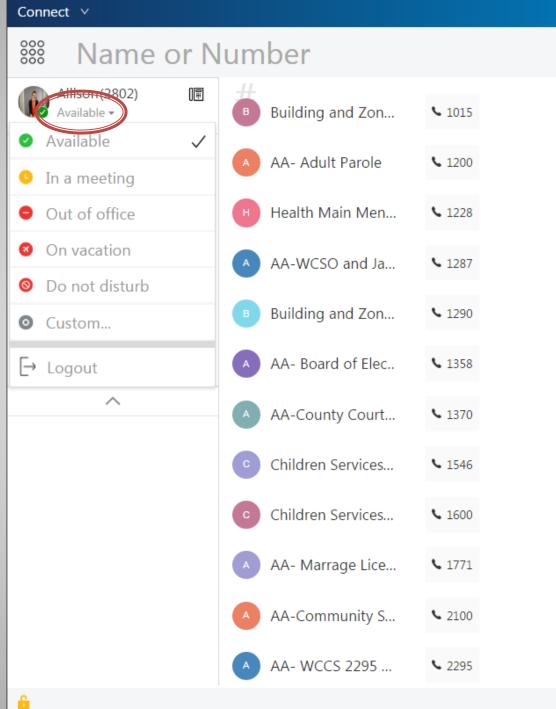






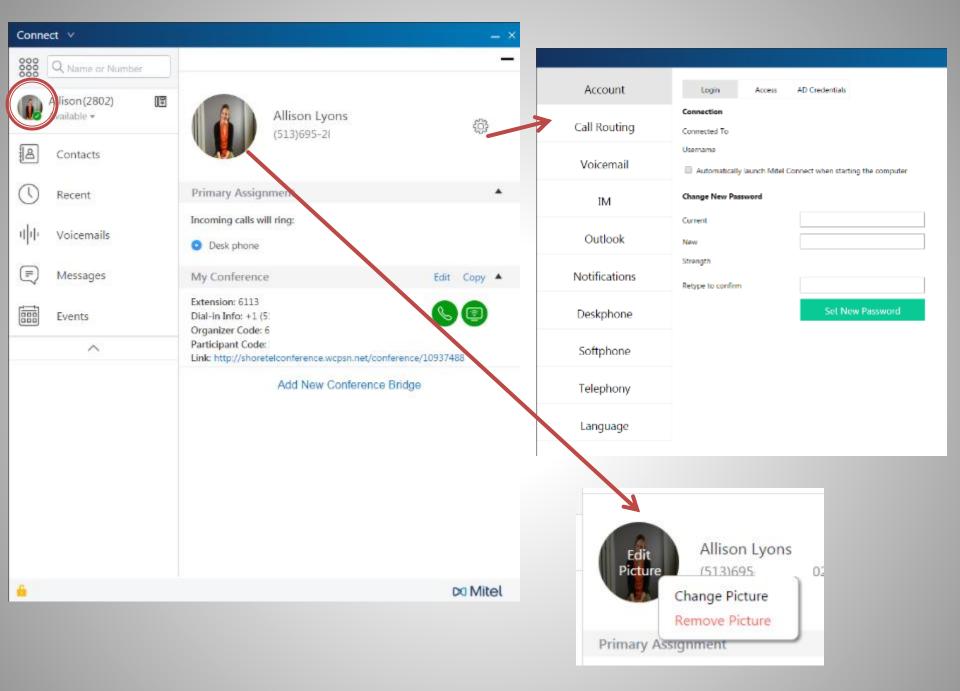
Connect V			- ×
<b>513695280</b>			×
Allison (2802) III Available +	Paul Bernard	8	W 14
Contacts	Paul Bernard 4T12	8	Pers 🏠
C Recent			

Conne	ct V					– ×
000	allison				×	_
	Allison (2802) Available 👻	Ē	Allison 4T13	<b>2</b> (513) (513)	<u>ن</u>	
10	Contacts		AL Allison Lyons	☎ (513) □ (513)		Allison Lyons Essen Pers - Telecommunications Department
()	Recent		Allison West	<b>\$</b> 1430		<u>□</u> a ± <u></u> (→ ∞∞∞
սի	Voicemails					Info Messages Calls Voicemails
=	Messages					PHONE NUMBER (513) (work) (513) (mobile)
	Events					EMAIL Allison.lyons@wc
	^					ADDRESS
						Telecommunications Department 500 Justice Drive, Lebanon, OH- 45036, United States of America
						Edit
â						🕫 Mitel



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Account	Login	Access	AD Credentials	
Call Routing	Connection Connected To			
Voicemail	Username	y launch Mitel C	onnect when starting the	computer
IM	Change New Pas	ssword		
Outlook	Current New			
Notifications	Strength Retype to confirm	n		
Deskphone			Set New Pa	ssword
Softphone				
Telephony				
Language				

Account Call Routing	Availability Routing     Power Routing       When     Available     Y	
Voicemail	Customize your routing	Start Wizard
IM	<ul> <li>Incoming calls are routed to your Deskphone</li> </ul>	_
Outlook	<ul> <li>No other phones will simultaneously ring</li> <li>4 rings before incoming calls are routed to voicemail</li> </ul>	Change Change
Notifications	<ul> <li>No voicemail greeting recorded</li> </ul>	Change
Deskphone	<ul> <li>Callers are allowed to leave a voicemail</li> </ul>	Change
Softphone	<ul> <li>Callers who press 0 during the voicemail greeting will be forwarded to the Auto- Attendant</li> </ul>	Change
Telephony		
Language		

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Account	Playback	Setup	Outlook
Call Routing	Play envelope	e information wh	en listening to messa
Voicemail			
IM			
Outlook			
Notifications			
Deskphone			
Softphone			
Telephony			
Language			

Account	Canned IM Responses
Call Routing	You can respond with an IM message to an incoming call from another Mitel contact. Add your own canned responses.           Add Canned Response
Voicemail	Call you later In a meeting but I can talk over IM
IM	
Outlook	
Notifications	Delete
Deskphone	
Softphone	
Telephony	
Language	

Account	Calendar
Call Routing	When Outlook shows me in a booked meeting, switch my availability to "In a Meeting". When Outlook shows me as "Out of Office", switch my availability to "Out of Office". Your "Do Not Disturb", "Vacation" and "Custom" availability modes will always take precedence and will not be affected.
Voicemail	Use my Outlook Work Hours to switch my Mitel Connect availability to "Out of Office".
IM	Contacts  Do not open Outlook when adding contact to Connect  Sync my Outlook contacts
Outlook	Contacts are synced when Microsoft Outlook is running. + Show contact folders
Notifications	Remove Synced Contacts
Deskphone	Enable searching for contacts in my exchange public contact folders
Softphone	
Telephony	
Language	

oh.net		

Account Voicemail Sounds Popup Send email notification about incoming voicemail to allison.lyons@wcoł Call Routing Attach voicemail as a wave file Mark voicemail as heard Voicemail IM Outlook Notifications Deskphone Softphone Telephony Language

Account	Wallpaper	TC-Logo	~
	Ringtone	Standard Ring	~
Call Routing			

Voicemail

IM

Outlook

Notifications

Deskphone

Softphone

Telephony

Language

IM

Account

Call Routing

Voicemail

You don't have permission to access this feature.

Outlook

Notifications

Deskphone

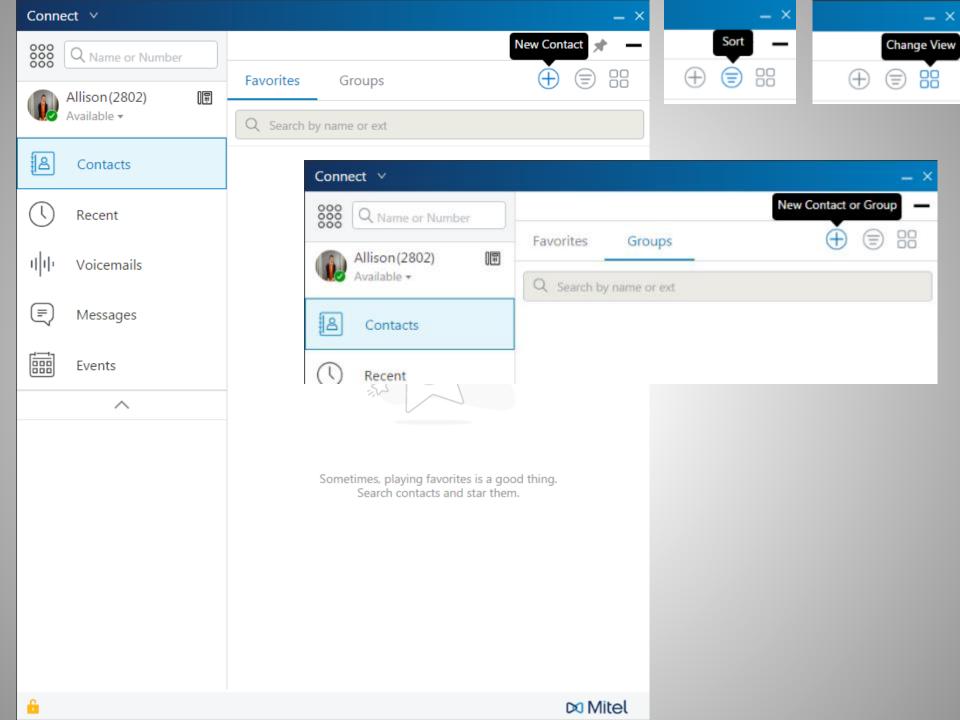
Softphone

Telephony

Language

Account	Maximum number of concurrent calls 3 V Dial Out Prefix 8
Call Routing	<ul> <li>Suppress call waiting tone when I'm on a call</li> <li>Suppress dial tone when I'm off-hook in headset mode on an analog phone</li> </ul>
Voicemail	Close contact card after call ends Always dial default for these contacts
IM	
Outlook	
Notifications	
Deskphone	Show access to routing slip and call note for each call in the dashboard
Softphone	
Telephony	
Language	

Account	Deskphone & voicemail menus Requires a phone reboot	English (US) 🗸	
Call Routing	I want to use this application in	English (US) 🔽	
Voicemail			
IM			
Outlook			
Notifications			
Deskphone			
Softphone			
Telephony			
Language			

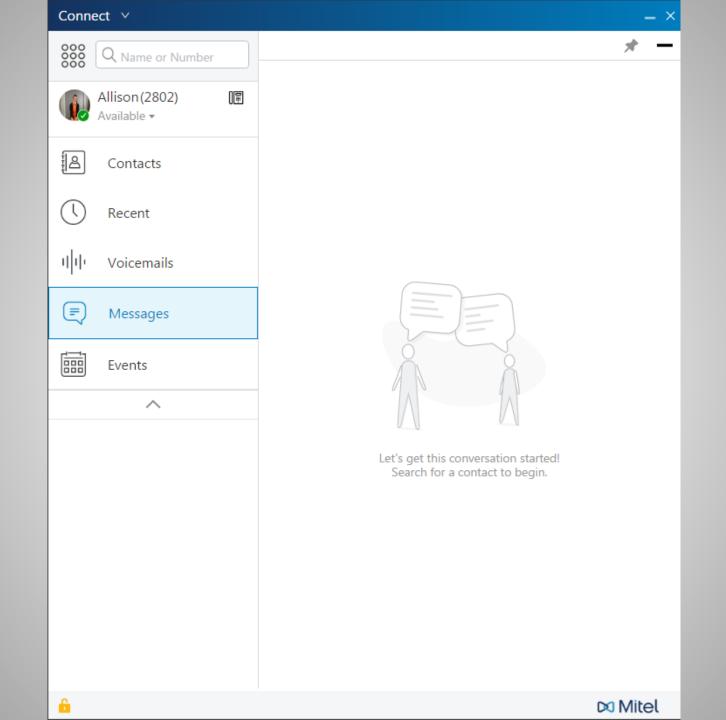


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	Name or Number 🛛 😡				*
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	<b>9 m</b>	CAD/RMS	U Grimtin	P Kinden	>
	v	<ul> <li>P Bernard (Telecom)</li> <li>D Sebastianelli</li> </ul>	S DST	A Lyons	
		DST			•
		<ul> <li>J Cepin</li> <li>J Newton</li> </ul>	<ul> <li>D Flint</li> <li>D Shiverdecker</li> </ul>	<ul> <li>B Haney</li> <li>R Short</li> </ul>	
		RST			•
l		C Burton	G Hardwick	G McKeehan	
l		TELEPHONE			•
		<ul> <li>M Callahan</li> <li>K Oeder</li> </ul>	<ul> <li>J Hollin</li> <li>B Trovillo</li> </ul>	<ul> <li>J Johnson</li> <li>G Wilson</li> </ul>	
		MY SPEED DIALS			•
		<ul> <li>J Denlinger</li> <li>C Hunter</li> <li>W Stacy</li> </ul>	<ul> <li>J Embleton</li> <li>S Meade</li> <li>D Supervisor</li> </ul>	<ul> <li>K Farmer</li> <li>R Parks</li> <li>A Yeary</li> </ul>	
		+ New Contact + New Group	p		AA

Connect v						- ×
000 Q Name or Number		* -				<del></del>
Allison(2802)	All Missed			PE	3	
Wo Available +	Q. Search by name or ext			Paul Be	rnard 4T12	
Contacts	Paul Bernard 4T12	Yesterday		Essen Pers-Telecom		
() Recent	+1 (513) 695-	00:02		0 2	g (g→ 00	0
ulu vara	🧹 Geezer Wilson	Yesterday 00:54	Inf	o Messages	Calls	Voicemails
III Voicemails	↗ Jimmy Hollin	Yesterday		لى ا	All 🝷	- A
Messages	1321	00:19	7	Outgoing		Yesterday 1:46 PM 00:02
Events	7 Terri Howard	Yesterday	,	In complete		05/10/2018 11:08 AM
^	2362	00:20	Z	Incoming		00:14
	Katie Shay (2) 1742	Yesterday 01:49	$\sim$	Missed		04/09/2018 2:49 PM
	∾ (513) 424-1850 (5)	10/16/2018				
	+1 (513) 424-1850					
	✓ Squad Room 1 1486	10/15/2018 00:50				
	Kristy Oeder 1317	10/15/2018				
-	2 Davida Durka					

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Connect V		- ×
Real Answer Number		* -
Allison (2802)	All Unheard Saved	
	Katie Shay	Yesterday 00:27
[음] Contacts	+1 (513) 424-1850	10/16/2018
C Recent		00:09
네나 Voicemails	Melissa Bour +1 (513) 695.	10/15/2018 00:11
🗐 Messages		
Events		
^		
<u>6</u>		🕫 Mitel



Connect V								-	- ×
Real Real Provided Action of Number								*	-
Allison (2802)	Upcoming	Past					Œ		
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C Recent			7 14 21	8 15 22	16 23	10 17 24	<b>18</b> 25	12 19 26	13 20 27
미미 Voicemails			28	29	30	31			
🗐 Messages			R	7)					
Events		2		1	A				
^			M						
		No scheduled e	vents. S	Seize	the da	ay!			
<u><u><u><u></u></u></u></u>							Ø	Mite	
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Scheduled Maintenance - Active911 9200-0300 ET Aug Rth, 2013 - Server maintenance | service will be completely down, no alerts will be able to go through the system. Active911 will fix threading issues and add second connection router to their database.

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S Contact Us	500 Justice Drive	roQA EPD Go-Live 4/6/16	Connect With Us!	

